



SMS and Vacancy Management

Vacancy Management

Allocate's Solution includes powerful and comprehensive vacancy management functionality which allows you to search for available staff with the right skills to fill a vacant shift. Intelligently automated SMS features allows you to send vacancies to selected staff and then have them automatically added to the roster.

Allocate's Solution facilitates simple and effective integration between the Roster and the Vacancy Management tool, automatically generating vacancies for staffing shortfalls when compared to the demand. This enables organisations to avoid the problems associated with managing separated systems, ensuring staff and managers have complete visibility of rosters when indicating availability to fill vacancies and for manager approval. A single view prevents under-staffing, reduces temporary staffing and agency costs and reduces time-consuming manual processes.



Previously, trying to find someone to fill the shift was often too hard – they would get an agency person in at great expense. Now at the press of a button the roster manager can send text messages to 20 nurses to ask them if they could do the shift.



SMS Notifications

Utilising SMS for rostering communications not only automates, but simplifies the process by distributing notifications to individuals, groups or your entire workforce that have the required skills to fill the vacancy. Doing so improves shift attendance rates and reduces the need to engage with external agencies for unfilled shifts. Vacant shift notification can be sent via SMS to easily and quickly fill vacant shifts, last minute roster changes or manage an increase in patient demand. With our Solution, Allocate pre-configure the standard messages settings based on analysis of facilities that use our service, allowing customisation by each client, enabling better communication with rostered staff.

SMS Plans

Allocate provides an efficient and cost-effect way of managing SMS spend without any surprises. Our SMS plans are similar to mobile phone plans, where you select your plan based on what you think you might use. The more included SMS per employee per month that you select, the cheaper the cost of each SMS. The table below indicates our current SMS plans and pricing:

Plan ppm*	SMS Price	Included SMS ppm
\$1.00	\$0.120	8
\$1.25	\$0.115	11
\$1.50	\$0.110	14
\$1.75	\$0.105	17
\$2.00	\$0.100	20
\$2.25	\$0.095	24
\$2.50	\$0.090	28

For example; if you choose the \$1 plan we include 8 SMS messages per employee per month. This means an organisation with 300 employees will get 2400 SMS messages to use per month.

Allocate will also proactively notify Allocate SaaS customers, when they have reached 50%, 75% and 100% of their SMS usage limits to help customers manage their usage.

“ It automates the process so we don't have to manually intervene by ringing staff and manually updating the roster. It will mean that, even when we have to fill shifts at the last minute, we can trust we are getting the right mix of skills. ”

Uniting